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ILA Newsletter

Organ of the Indian Library Association

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Library Quote:

“Bad libraries build collections, good libraries build services, great libraries build communities”.

–R. David Lankes

Appeal to LIS Professionals

Dear Colleagues,

It would be highly appreciated if you could provide the news for the forthcoming ILA Newsletter pertaining to:

- Report about Seminars, Conference, Training Programme & Workshops organised by any institute in about 100 words with snapshots if possible;
- Book publications, or highly Impact Factor research outputs or just concluded projects;
- Announcement for various LIS courses/ educational up-gradations;
- Technological Innovations in LIS Research & Development;
- Any other LIS field related news, Please send to:

ilanewsletter1933@gmail.com

You are also welcome for any constructive suggestions and feedback for the betterment of ILA Newsletter.

Thanks
Editors

Quote sent:

Ms. Sonam Singh
Indian Law Institute,
New Delhi

Readers are welcome to provide the virtuous library quotes which will be properly acknowledged and the best quote will be imprinted in the incoming issue of ILA Newsletter with the name of the sender.

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Indian Library Association

(Registered under the Societies Registration Act, 1860)

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Professional News

- 1) National Artificial Intelligence Resource Portal (NAIRP) – IIT-KGP & Amazon Initiative :** In a bid to promote learning and development of Artificial Intelligence (AI), the Indian Institute of Technology (IIT) Kharagpur announced a collaboration with Amazon Web Services (AWS) to develop a National Artificial Intelligence Resource Portal (NAIRP) platform, an official said. "There is already a great demand for professionals skilled in AI as well as resources, and this need will only increase in our society. The development of this platform will help boost the AI community in India," Sudeshna Sarkar, Head of Centre for Artificial Intelligence at IIT Kharagpur, said.
- 2) India Moves Up on Times Higher Education Rankings : 56 institutions make it to the list, up from 49 earlier; newcomer IIT Ropar shares the top Indian spot with IISc.** India has jumped significantly in The Times Higher Education World University Rankings 2020, with 56 institutions making it to the list, up from 49 previously. India remains the fifth most-represented nation in the world. However, for the first time since 2012, not a single Indian university made it to the top 300 list.

The Indian Institute of Science, Bengaluru, still ranks the highest but now shares this position, after dropping into the 301-350 bracket (from 251-300), due to a significant fall in its citation impact score, negating improvements in research and teaching environment and industry income. Newcomer IIT Ropar shares the joint top spot with IISc, Bengaluru, pushing IIT Indore, which remains in the 351-400 band, into the third spot.
- 3) App gives voice to the visually challenged - ‘PocketVision’, which aims to help people read documents, menus and other hard to read texts :** *The platform uses AI and quad cameras to help people read documents, menus, and other hard-to-read texts.* ‘PocketVision’, which aims to help people read documents, menus and other hard to read texts. Chinese smartphone maker Honor has recently launched its new AI-powered app ‘PocketVision’, which aims to help people read documents, menus and other hard to read texts.
- 4) Online text materials new tool for hacking :** *Threat actors, however, are willing to create mischief and use students’ hunger for knowledge and academic success as an opportunity to distribute malware.* Technology plays an increasingly important role in educating students in India and abroad. In India, National Digital Library of India provides free access to many books in English and other Indian languages and many more academic institutions are becoming digital. Cyber attackers are aware of this and are exploiting vulnerable pupil users.

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Awards

1) *New national award set to promote libraries in schools*

A new award aims to motivate and promote the library as a space for nurturing young students' margination and critical thinking abilities and develop collaborative spirit and innovation.

The Bandana Sen Library Awards will be given to librarians and heads from schools across the country for excellence in best practices in nurturing learning environments constituted by One Up Library, Book studio and Learning Lab in the memory of Bandana Sen, who was a leading figure in the field of children's libraries and reading programs in India. The award envision the library as the heart of school communities. Entries for the awards starts from July 15 and closes by September 15.

The force behind the initiative is Dalbir Kaur Madan, who also runs OneUp: Library, Bookstudio and Learning Lab, a unique entrepreneurial venture that aims to revitalize the idea of libraries from a traditional, quiet, cobwebbed repository of knowledge to a dynamic, inviting and learning space design for the 21st century child.

The awards will be judged by a panel comprising Abha Adams, Shabbi Luthra, Ruchira Ghosh, Peggy Sood, , Shalini Advani and Donavon Reinsmoen. An advisory committee drawn from the worlds of literature, the arts and publishing that include Paro Anand, Sanjna Kapoor, Usha Pandit, Mahesh Rao, Hemali Sodhi, Himani Dalmia, Kirandeep Kaur, Preeti Gill and Heeru Bhojwani is associated with the initiative. According to Dalbir Kaur Madan, for the first time in the education world, we celebrate the unsung champions: our librarians, along with our school heads, who open a world of possibilities for our children through books. Through these awards; we hope to create a road map to invigorate futuristic libraries, which can set out to become role models for others.

2) *12-year-old Possibly “Youngest Librarian” in the Entire Country*

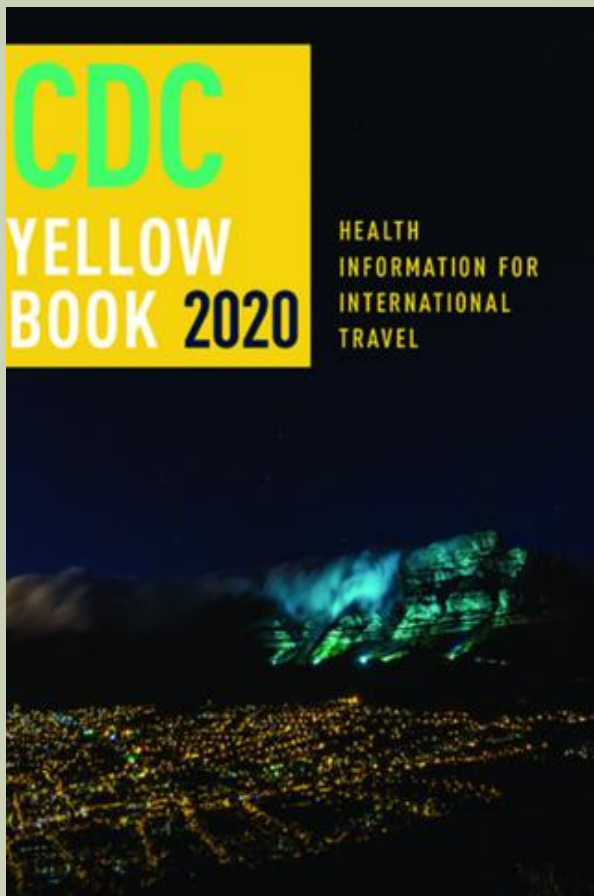
Here is an inspirational story of 12 year young girl named Yashoda D. Shenoy possibly “youngest librarian” in the entire country. The 12-year-old has set up a free library in Kochi. A library which boasts of a collection of 3,500 books through donations is under her own name--Yashoda's Library. Currently, the library has 110 members who enjoy the privileges of this free-of-cost space of learning. This library is free for everyone, with no membership charges and no fine charges in case of delay in returning books.”

The thought process of helping people who could not afford even the meagre library fees. She started here Library functioning at a portion of her father's art gallery. She even wrote a letter to Prime Minister Narendra Modi seeking support for her library.

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Books Published



CDC's Yellow Book (Health Information for International Travel) is published every two years as a resource for health professionals providing care to international travelers. The fully revised and updated CDC Yellow Book 2020 compiles the US government's most current travel health guidelines, including pretravel vaccine recommendations, destination-specific health advice, and easy-to-reference maps, tables, and charts.

The 2020 Yellow Book includes important travel medicine updates:

- Recommendations for providing travel health care remotely via telemedicine
- Discussion of legal issues facing clinicians providing travel health care
- Cutting-edge rapid diagnostic tests for infectious diseases
- Introduction of new FDA-approved antimalarial drugs
- Road traffic safety advice for travelers
- Recommendations for treating infectious diseases in the face of increasing antimicrobial resistance

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Forthcoming Events

September

- 1) International Conference on Knowledge Organisation in Academic Library (i-KOAL 2019). The Library Professionals Association (LPA) invite you to participate in International Conference on Knowledge Organisation in Academic Library (i-KOAL 2019) going to be held from 12 to 13 September, 2019 at Sardar Patel University, Vallabh Vidyanagar, Anand (Gujarat), India. The theme of the conference is “Building Smart Libraries: Challenges and Discovery Tools”
- 2) 22nd National Convention on Knowledge, Library and Information Networking - NACLIN 2019, is being organised by DELNET from September 18-20, 2019 at Hotel Shourya Garh Resort, Udaipur, Rajasthan.
- 3) Two Days National Workshop on Koha. Organizers: Kerala Library Professional Organisation (KELPRO) on 21/09/2019 & 22/09/2019, Time: 9.00 am to 5.30pm. Venue: Model Finishing School, Science & Technology Museum Campus, PMG Junction, Vikas Bhavan Post, Thiruvananthapuram. For more details please website: <http://www.kelpro.in/>. Email: kelpro1993@gmail.com
- 4) One Day Workshop on "E-resources, Research Publications and Plagiarism“ on September 21, 2019 from 6pm to 7pm at Cuddalore, City/Town: Cuddalore. Organized By: Dept of Library and Information Science, Krishnasamy College of Engineering & Technology, Cuddalore.
- 5) MANO Book Fair MBF - 2K19 on September 25, 2019 at 9am to September 27, 2019 at 5:30pm at Tirunelveli Tamil Nadu, India Organized By: University Library; Department of Library and Information Science Manonmaniam Sundaranar University, Tirunelveli - 627012.Tamil Nadu, India.

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Open Access News

❑ Case-law Access Project

various research teams gave presentations on their use of the datasets, showing the diversity of research that the project is making possible. Harvard Library Innovation Lab at Harvard Law School has made millions of legal decisions more accessible to researchers. In the Caselaw Research Summit organised by the Caselaw Access Project <https://today.law.harvard.edu/hls-caselaw-access-project-helps-researchers-draw-new-connections-between-ideas-people-and-organizations/>

❑ University of California loses access to Elsevier

<https://theconversation.com/university-of-californias-showdown-with-the-biggest-academic-publisher-aims-to-change-scholarly-publishing-for-good-120323>

Elsevier has blocked the University of California's (UC) access to its current journals, six months after the university refused to sign a renewal. The UC negotiating team has released a detailed fact check, rebutting many of the claims made by Elsevier regarding this dispute.

❑ Affordability problem in scholarly publishing

<https://peerj.com/preprints/27809/>

This study provides a step by step calculation of the costs involved in publishing an academic journal article and compares it with the current pricing schemes of journals. The study questions the existence of many non-publication costs such as lobbying costs, executive salaries, marketing costs, etc.

❑ Open Data

Open data linked to higher citations

<https://www.chemistryworld.com/news/open-data-linked-to-higher-citations-for-journal-articles/3010723.article>

This study examines articles published in over 350 open access journals. According to this study, many publisher policies are mandating and encouraging the data availability statements and articles with these statements received 25% more citations on average.

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DISCUSSION FORUM



FAREWELL SPEECH

(Dr. Rakesh Kumar Srivastava)

Former Additional Registrar –Library, Supreme Court of India

I am going to relinquish my office as Addl. Registrar (Lib.), Supreme Court of India after 1 year extension period on 31st July, 2019, after rendering 35 years of service as a Law Librarian. At this moment, I would like to extend my gratitude to the profession of Librarianship.

As a young librarian, I have seen some senior professional colleagues who were believed to be trouble shooter in the Office, society and in the friend circle as they have developed the ability to help any person in any kind of situation. They had the solution to every problem put before them. I always aspired to be like them as a young professional.

A Librarian is in best situation in the organization he works, as he always has the opportunity to frequently interact with the Head of the Organization. A Librarian, if could impress upon Head of the Institution as an efficient professional, he will get recognition in the organization he works. Dr. Ranganathan rightly said that “A Librarian must be jack of all, if master of none.”

I am grateful to this profession of Librarianship that during my 35 years service as Librarian, I could be able to achieve everything – respect, recognition and professional recognition, recognition as a teacher, orator and have developed friendship with the person in every sphere of the society. Librarianship is a service oriented profession, I wish to give message to the young professionals that you will have to provide efficient service to the user in a manner you can leave an impression that you are indispensable at the time of need. If you can do it, you will earn that respect and recognition not only in the place you work but also in society. In addition to total automation of Judges Library development of more than 30 in-house databases, introduction of new innovative Library Information Services many publications of Library, I have achieved my last professional dream of developing a “Digital Law Library” and “National Legal Information System”, a single window portal for accessing 34 Lakh records of all the High Court Libraries and Supreme Court Library. In the last, I would like to say whatever may be the achievement in the life, it is because of this noble profession of Librarianship.

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Dr. D.V. Singh

(Former University Librarian, University of Delhi)

Dr. D V Singh superannuated from the post of University Librarian, University of Delhi in July 2019. Prior to joining University of Delhi, he has served as University Librarian in Kurukshetra University, Kurukshetra, and also Librarian at prestigious Shri Ram college of Commerce, University of Delhi. He was the President of Indian Library Association (ILA) (2010-2013), which represents India's Library profession. He has also served ILA as Sr. Vice President (2007-2010) and General Secretary (2002-2007). He is Member of National Book Promotion Council of Department of Higher Education, Government of India since Oct. 2011. He is an active Member of well-known Raja Ram Mohan Library Foundation. At Bureau of Indian Standards, New Delhi he was member of Documentation and Information Sectional Committee (2001-2007) and also Member, National Committee for World Book Capital. He has published 19 research papers on various subjects relating to digitisation, automation, IT and multimedia application, management and transformational leadership in libraries. Apart from being Editor/ Editor-in-Chief of twelve volumes, he was also on the board of refereed business Journal, Business Analyst. He has authored seven books on academic library system. He has translated IFLA Public Library Guidelines and BLISc Course materials of Indira Gandhi National Open University, Delhi into Hindi.

He completed his Ph.D on 'Transformational Leadership and Change Management creating much applauded insights into how change needs to be managed in today's dynamic environment. Earlier he did M.A. in Ancient Indian History from Gurukul Kangri University in First Division and M. Lib. Sc. from Kurukshetra University. As a part of his personal update program to keep abreast of latest developments in the profession and broadening his horizon he has completed courses in Record Management from National Archives of India (1990) and PG Diploma in Digital Library and Information Management from Tata Institute of Social Science, Mumbai (2010). He was also the Member of Academic Council, University of Delhi, the highest body of the University on academic matters. He was also member of Admission Committee of Faculty of Medical Sciences and Homoeopathic Medicines Admission committee. Recognising his administrative capabilities he has been given the responsibility of managing the hostel of Shri Ram college of Commerce since 2006, longest stint so far for this job for anyone in the College. Recognising his services to the profession he was awarded Best College Librarian Award (2000), Promoter of ILA Award (2000) and Gidwani Deshpandey Best Academic Librarian Award (2009).

He has visited England, France, Germany, Italy, SriLanka, Bangladesh, Thailand, Nepal, Bhutan, Maldives, Indonesia and studied nineteen libraries in UK such as Oxford, LSE etc.

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Homage & Rich tribute to People's President Dr. APJ ABDUL KALAM at HITAM COLLEGE

Hyderabad Institute of Technology and Management (HITAM) College Library along with the rest of the country paid tribute to the Bharath Ratna Dr. APJ Abdul Kalam on 27th July , 2019 in Gnanapur – Gowdavelli Village, Medchal District.

HITAM College Principal Dr J. Shiva Kumar started with lighting the lamp and floral tribute to Dr. APJ Abdul Kalam's Photo to mark the 4th death anniversary. He insisted to the gathering about Dr. APJ Abdul Kalam's enormous contributions to the world not only the field of science and technology as a scientist, but also Nation as a People's President. His vision is our guiding light for the youth and students, and we should follow his vision and teachings is real tribute to him.

HITAM College Library celebrated the day by organising videos of Biography, Motivational and Inspirational Quotes of Dr APJ Abdul Kalam for attention of visitors. Principal appreciated Library team to initiate the programme at the college Library. All the Heads of the Departments, Deans, Library committee members, teaching and non teaching staff along with a large number of students attended the "Missile Man's" programme. E. Ramesh Librarian extended thanks to every one for participating the event and making it a grand success.

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3. Transfer online in Indian Library Association Account no. "20024270299" to "Bank of Maharashtra" using IFSC Code "MAHB0000901" and send an email to Mr. Paramjit Singh: ila@ilaindia.net

4. The content for your advertisement should be forwarded duly filled in prescribed Order Form by post to the above mentioned address or email to ila@ilaindia.net

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I, O.N. Chaubey, General Secretary on behalf of Indian Library Association declare that the particulars given above are true and correct to the best of my knowledge and belief.

Dr. O.N. Chaubey,
Publisher

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List of ILA Publications

- 63- ILA International Conference Proceedings on Sustainable Development of Library and Information Science Profession edited by Dr D V Singh, Dr. Pardeep Rai, Dr Dharam Kumar, Dr. N S Shokeen, Dr. O N Chaubey and Dr. M P Singh Rs 3500, US\$ 175.
- 62- ILA International Conference Proceedings on Gearing up for the Future : Library Initiatives for Digital India, edited by Prof Ashu Shokeen and Dr D V Singh, Dr Pardeep Rai, Dr Tariq Ashraf, Dr O N Chaubey, Dr Pravin Kumar Choudhary and Prof P G Tadsad Rs 3500, US\$ 175.
- 61st ILA International Conference Proceedings on, Sustaining the Excellence: Transforming Libraries through Technology, Innovation and Value added Services in Google Era' edited by Prof. B.Ramesha, Dr. D V Singh, Dr. Pardeep Rai, Sh. Nilesh N Soni, Dr. N.S.Shokeen, Dr. Hemavathi B.N., Dr. O.N.Chaubey, and Dr. Pravin Kr. Choudhary Rs.2500, US\$ 150.
- 60th ILA International Conference Proceedings on, 'Embedded Librarianship and Technological Challenges of the Digital Age' edited by Prof. B.Ramesha, Dr. Pardeep Rai, Dr. Raj Kumar, Dr. Hemavathi B.N., Dr. O.N.Chaubey, Dr. Rajesh Kumar Bhardwaj, Dr. Pravin Kr. Choudhary and Dr. N.S.Shokeen, Rs.3500, US\$ 175.
- 59th ILA International Conference Proceedings on, 'Managing Libraries in the Changing Information World.....' edited by Dr B. Ramesha, Dr N.S.Shokeen, Dr O.N.Chaubey, Dr.Pravin Kr. Choudhary, Dr.Pradeep Rai, Yogander Singh, Rs3000/US\$175.
- 58th ILA International Conference Proceedings on, 'Next Generation Libraries: New Insights and Universal Access to Knowledge, Edited by Dr B. Ramesha, Dr B.D. Kumbhar, Dr N.S. Shokeen, Dr O.N. Chaubey, Dr. Pradeep Rai, Dr. Pravin Kr. Choudhary, Ms. Hemavathi, Dr. Abhijeet Sinha, Rs3000/-, US \$ 175.
- 57th All India Library Conference Proceedings on, 'Knowledge Society : Innovations in Librarianship (ILAKSIL 2012), Edited by Dr B. Ramesha, Sh Sanjeev Dutt Sharma, Dr O.N. Chaubey, Dr N.S. Shokeen, Dr B.K. Vishala, Dr Anuradha Gupta, Rs.3000/-, US \$175.
- 56th All India Library Conference Proceedings on, 'Public Libraries of Future : Opportunities & Challenges' Sonapat, July 21-23, 2011, Edited by Dr. O.N. Chaubey, Sh Sanjeev Dutt Sharma, Dr N.S. Shokeen, Sh B.P. Chauhan, Sh P.K. Choudhary, Rs1500/-, US \$75.
- 55th All India Library Conference Proceedings on, 'Library & Information Science in the Digital Era' Greater Noida, January 21-24, 2010, Edited by Sh D.V. Singh, Dr (Mrs) R Chandra, Dr O.N. Chaubey, Dr B. Ramesha, Dr N.S. Shokeen, Dr Maliknath Kumbhar, Dr Rishi Tiwari, Sh S D Sharma, Rs 2000/-, US \$ 150.
- 54th All India Library Conference TISS 2008 on, 'Role of Libraries and Information Centres' Mumbai, November 12-15, 2008, Edited by Dr Muttayya Koganuramath, Dr (Mrs) R Chandra, Dr Sangayya Sirurmth, Dr Mallikarjun Angadi, Dr Satish Kanamadi, Dr N.S. Shokeen, Mr Puttara J. C. Rs1600/-, US \$100.
- 53rd All India Library Conference Seminar Papers on, 'Developing Library and Information Resources and Services in the Internet Era' Hyderabad, Andhra Pradesh, December 13-16, 2007, Edited By Prof. Jagtar Singh, Shri D. V. Singh, Dr. N. S. Shokeen, Dr. (Mrs) R. Chandra, Dr. Trishanjit Kaur, Dr. O. N. Chaubey, Nirmal K. Swain, Rs.1000/- (Hardbound); US \$100.
- 52nd All India Library Conference Seminar Papers on, 'Information Commons : Impact on and Implications for Libraries and Information Centres' Srinagar, Uttaranchal, December 26-29, 2006, Edited By Dr. AL Moorthy, Shri D.V. Singh, Dr. (Mrs) R. Chandra, Shri Manoj Kumar, Dr. S.K. Sharma, Shri V. Srinivasulu, Rs.1000/- (Uttaranchal); US \$100.
- 51st All India Library Conference Seminar Papers on, 'Libraries, Information Literacy and Lifelong Learning', Kurukshetra December 16-18, 2005, Edited By Dr. (Mrs) R. Chandra, Shri N.K. Bar, Dr. M. Madhusudhan, Ms. Meera, Shri Krishan Gopal, Shri D.V. Singh Rs.1000/- (Hardbound); US\$100.
- 50th All India Library Conference Seminar Papers on, 'Knowledge Organization in Digital Environment in Libraries (KODEL): Introspects and Prospects'. Vadodara (Gujarat), December 1-4, 2004. Edited by Dr (Mrs.) Ashu Shokeen, Dr M. Madhusudan and D V Singh. Rs1000/- (Hardbound); US \$100.
- 49th All India Library Conference Seminar Papers on, 'Responding to Users' Need in Changing Information Landscapes: Sojourn of Libraries from Palm- Leaf to Palm- Top'. Jhansi (UP), December 29, 2003 to January 1, 2004. Edited by Prof (Dr) N Laxman Rao, Dr (Mrs.) Ashu Shokeen, Dr U C Sharma, D V Singh and Dr R K Bhatt. Rs.800/- (Hardbound); US \$100.
- 48th All India Library Conference Seminar Papers on Electronic Information Environment and Library Services: A Contemporary Paradigm'. Bangalore, January 22-25, 2003. Edited by Dr Pandey S K Sharma, Akhtar Parvez, Dr (Mrs) Ashu Shokeen and D V Singh. Rs.1000/- (Hardbound); US \$100.
- 47th All India Library Conference Seminar Papers on 'Library Practices for Effective Management'. Warangal, December 20-23, 2001. Edited by Kalpana Das Gupta. Rs.995/- (Paperback); US \$99.50.
- 46th All India Library Conference Seminar Papers on, 'Quest for Quality: Quality Assurance in Library and Information Services: The Need of the Hour for Survival. Ahmedabad, Jan 3-6, 2001. Edited by S M Dhawan. Rs. 995/- (Paperback); US \$99.50.
- 45th All India Library Conference Seminar Papers on Indian Libraries and Librarianship in Retrospect and Prospect. Edited by J L Sardana. Rs.760/- (Paperback); US \$75 & Rs.950/- (Hardbound); US \$110.
- National Seminar on, 'Challenges before the University Libraries in India in the 21st Century. M S University of Baroda. August 9-12, 1999. Edited by J L Sardana. Rs.700/-; US \$70.
- 44th All India Library Conference Seminar Papers on Libraries and Information Services in the Electronics Information Era. Hyderabad, February 25-28, 1999. Edited by J L Sardana. Rs.700/-; US \$70.
- 43rd All India Library Conference Seminar Papers on Sustainable Library and Information Services. Chandigarh, November 5-8, 1997. Edited by T A V Murthy, N Datta and R P Kumar. Rs.650/-; US \$65.
- 42nd All India Library Conference Seminar Papers on Role of Libraries in National Development. Calicut, December 21-24, 1996. Edited by R P Kumar, Divya Srivastava and S P Gupta. Rs650/-; US \$65.
- 41st All India Library Conference Seminar Papers on Human Relations in Librarianship. Vijayawada, January 7-10, 1996. Edited by P S G Kumar and C P Vashishth. Rs600/-; US \$60.
- 40th All India Library Conference Seminar Papers on Preparing Libraries for the 21st Century, Goa. January 5-8, 1995. Edited by C V Subbarao. Rs 600/-; US \$60.
- 39th All India Library Conference Seminar Papers on Library Movement and Library Development in India. 1994. Edited by C P Vashishth. Rs.600/-; US \$60.
- 38th All India Library Conference Seminar Papers on Library and Information Technology: In Pursuit of Excellence. Bhubaneswar, November 21-24, 1992. Edited by C P Vashishth, O P Sharma, A P Gakhar, and Dr Dev Raj Singh. Rs.500/-; US \$55.
- Model Public Libraries Act 1991. Rs100/-; US \$20.
- 37th All India Library Conference Seminar Papers on National Information Policies and Perspective. 1991. Edited by K S Raghvan. Rs.400/-; US \$50.
- All India Conference Seminar Papers on Computerization and Library Network. Edited by C P Vashishth. 1990. Rs.400/-; US \$50.
- 35th All India Conference Seminar Papers on Standardization in Library and Information Work and Services. Edited by C P Vashishth. Rs.400/-; US \$50.
- College Libraries in India: Proceedings of National Seminar, Edited by Krishan Kumar and J K Anand. 1988. Rs.250/-; US \$40.
- 33rd All India Library Conference Seminar Papers on Modernization in Libraries. 1988. Edited by C P Vashishth. Rs.500/-; US \$50.
- Year's Work in Indian Librarianship 1987. Written and Edited by T S Rajagopalan. 1988. Rs 250/-; US \$40

The rate of discount applicable on the above publications would be as follows (i). 20%; for the publications published from 2005 -onward (ii) 40%, for the publications published before 2005 from the office of the Indian Library Association A/40-41, Flat No 201, Ansal Building, Mukherjee Nagar, Delhi- 110 009 (India). Telefax No. 011-27651743. Cheques/DD should be drawn in favour of Indian Library Association, payable at Delhi.